

March 7, 2022

To our Valued Clients:

COVID UPDATE

With the significant decrease of the Omicron variant, effective **Monday, March 28th**, Spinnaker Veterinary Clinic will be allowing **1 ADULT ONLY** to accompany their pet when scheduled to see the veterinarian. We will still require that **masks be worn and need to cover both nose and mouth**. Of course we will be happy to continue curbside service for those clients who request it.

Spinnaker had several team members impacted by Covid along with pet parents who had brought their pets in to be seen and notified us that they were Covid positive. Currently having only one veterinarian seeing patients, this previous exposure forced us to close for a week; additional exposure would require us to close the clinic again, denying medical care to all of our patients. The masking policy we have established seems the most prudent course of action at this time to manage any risks.

Appointments with a technician, medication, and food pick up will still remain curbside.

We ask that when possible, please give the clinic 48-hour notice for medication and food refills.

All scheduled appointments are given a courtesy call a day or two prior, we ask that if a message is left, that you confirm your appointment with us. *Scheduled appointments that do not show and/or do not call to cancel or reschedule with incur a \$50.00 fee.*

We look forward to seeing you again and thank you for your patience.

Spinnaker Veterinary Clinic